

AVG RESPONSE TIME

1m 42s

▼ 38s faster vs last month

AFTER-HOURS CAPTURED

97%

▲ 31 of 32 calls this week

ACTIVE JOBS

17

3 flagged as stalled

AVG DAYS TO APPROVAL

16

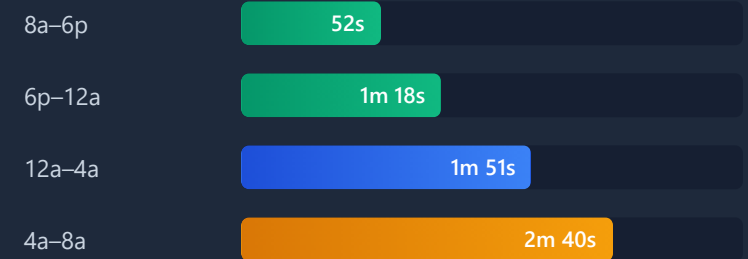
Varies by carrier

Active Jobs

17 open

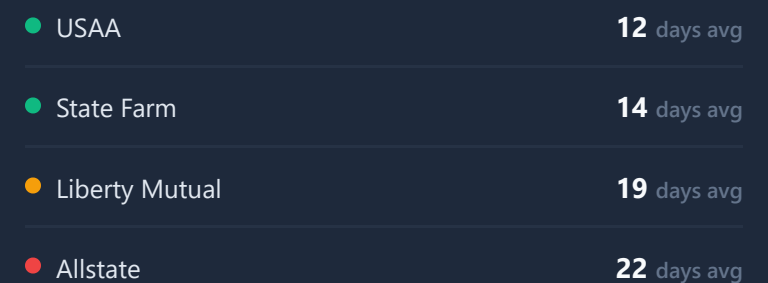
CUSTOMER	LOSS TYPE	STAGE	RESPONSE	CARRIER
Delgado, M.	Burst pipe	Dispatched	47s	State Farm
Okafor, J.	Basement flood	Drying · day 2	1m 10s	Allstate
Brennan, T.	Water heater	Documenting	52s	USAA
Russo, A.	Roof leak / storm	Insurance · 12d	14m	Liberty Mutual
Kim, S.	Supply line	Drying · day 1	38s	State Farm
Whitfield, D.	Sewage backup	Reconstruction	1m 05s	Farmers
Alvarez, P.	Appliance leak	Insurance · 21d	1m 22s	Allstate

Avg Response by Hour



Carriers by Approval Speed

Your market



Recent Activity

AI-assisted

- AI texted mitigation steps to **Delgado, M.** (burst pipe) and dispatched Crew 2 — responded in 47s 2:16 AM
- Crew 2 on site at **Delgado** — extraction underway, 18 min after call 2:34 AM
- Russo, A.** flagged — claim with Liberty Mutual sitting 12 days, follow-up suggested 1 hr ago
- Brennan, T.** drying logs complete — moisture readings at target, ready to document 3 hrs ago
- AI sent insurance documentation checklist to **Okafor, J.** with photos and moisture log attached Yesterday