

Quality Control & Contracts — Brightline Commercial Cleaning

18 buildings under contract · Night-shift logs synced 11:42 PM

● Live Fri, Aug 14

PORTFOLIO QUALITY SCORE

93.1

▲ 1.4 vs July avg

OPEN ISSUES

5

1 approaching 24h target

AVG TIME-TO-FIX (30D)

9.2h

Target 24h · best month yet

RENEWALS NEXT 90 DAYS

4

\$14,600/mo under review

Buildings by quality score						Inspections + client reports + completion logs	
BUILDING	SCORE	30D TREND	OPEN ISSUES	RENEWAL	STATUS		
Lakefront Tower Marsh Property Group · \$4,800/mo	97	▲ 1	0	Jan 2027	HEALTHY		
Riverside Office Park Cornerstone REM · \$3,900/mo	96	—	1	Oct 14	SUMMARY SENT		
Meridian Medical Plaza Meridian Health · \$5,200/mo	94	▲ 2	1	Mar 2027	HEALTHY		
Gateway Logistics Center Gateway Ops · \$2,400/mo	92	—	0	Nov 30	HEALTHY		
Elm Street Annex Whitfield PM · \$1,900/mo	95	▲ 1	1	Feb 2027	HEALTHY		
Carlton Business Center Whitfield PM · \$4,100/mo	88	▼ 6	2	Sep 30	WATCH		

Open issues

Clock vs 24h fix target

2nd-floor restrooms

18h open

Carlton Business Center · reported by PM portal · assigned: night supervisor

Break room floor sticky

6h open

Carlton Business Center · reported 7:40 AM · crew notified for tonight

Lobby glass smudges

3h open

Riverside Office Park · reported by text line · on tonight's route

Exam room 4 wipe-down missed

2h open

Meridian Medical Plaza · flagged by supervisor inspection

Stairwell B dusting

1h open

Elm Street Annex · PM portal · low priority, scheduled Monday

Inspection scores by area — Carlton Business Center

Last walkthrough: Aug 12

Lobby & entrances

98

Office floors

95

Break rooms

81

Restrooms (2nd floor)

74

▲ Score drop began week of Jul 24 — matches night crew change on this building. Retraining scheduled Aug 17.

Renewal pipeline

Summaries auto-built at 60 days

Carlton Business Center

Renews Sep 30 · 96% completion YTD · check-in replied: "discuss 2nd floor"

MEETING SET

Riverside Office Park

Renews Oct 14 · 97% completion · zero issues past 90 days

SUMMARY SENT

Gateway Logistics Center

Renews Nov 30 · summary builds Oct 1 · PM check-in queued

ON TRACK

Summit Professional Bldg

Renews Dec 12 · summary builds Oct 13

ON TRACK