



Storm Response

Bluff City Tree Co. · Fri, Jul 10 · 6:12 AM · post-derecho

● Storm mode · 24/7 capture on

AVG RESPONSE TIME

41 sec

↓ overnight auto-triage

CALLS CAPTURED OVERNIGHT

41

since 9 PM · 0 missed

EMERGENCIES FLAGGED

3

trees on structures · 1 power line

BOOKED THIS STORM

\$28,600

37 jobs scheduled

Live storm queue

triaged by urgency

5:52 AM

M. Delgado · Germantown

"Big oak split, half of it is on the roof over the bedroom." Photo received. 2-story, crane access off the street.

Routed

Crew 1 · ETA 7:30

Emergency

Tree on house

Crane

4:18 AM

Captured overnight · Cordova

"Pine leaning on the wire running to the house." AI told caller to keep clear and call MLGW first. Held for line-clear crew.

On hold

Utility first

Emergency

Power line

6:05 AM

T. Nguyen · Bartlett

"Large limb hanging over the driveway, can't get the cars out." Photo received. No structure contact.

Routed

Crew 2 · ETA 11:00

Hanger

Same-day

5:40 AM

R. Coleman · Lakeland

"Couple of branches down in the back yard, nothing blocked, no rush." Cleanup only.

Scheduled

Tue · 8-10 AM

Cleanup

Crews by zone

2 rolling · 1 standby

C1

Crew 1 · Marcus (crane)

East / Germantown · roof pick

En route

ETA 7:30

C2

Crew 2 · Priya

Bartlett hanger cluster · 4 stops

Next up

ETA 11:00

LC

Line-clear · Tom

Waiting on MLGW de-energize

Standby

AI intake · M. Delgado

Top-tier

Situation: Oak split, on roof over bedroom

On structure? Yes — through the roofline

Power lines? Clear of wires

Photo: Received ✓

Sent: Crane + climber, roof tarp

Estimate follow-up

nothing forgotten

Hanging limbs · Arlington

quoted 5:20

Nudged

Split maple · East Memphis

photo in

Quote sent

Yard cleanup · Millington

awaiting reply

Nudged

Leaning pine · Collierville

booked

Won